11 MANAGEMENT REVIEW	Page 1 of 1
Department of Forensic Science	Amendment Designator: A
QUALITY MANUAL	Effective Date: 1-February-2006

11 MANAGEMENT REVIEW

11.1 Purpose

Department management will conduct an annual quality system review to determine if the Department's quality system and operational activities remain suitable and effective and to introduce any necessary changes and improvements.

11.2 Responsibility and Timing

Department management will conduct a quality system and activities review prior to the ASCLD/LAB® self-assessment due date. This planned review does not preclude management from reviewing the Department's activities throughout the year.

11.3 Review

The review will address but not be limited to the following:

- 11.3.1 Results of internal and external audits performed during the calendar year, Section 10, "Audits".
- 11.3.2 Reports and comments from staff.
- 11.3.3 Corrective and preventive actions undertaken during the year.
- 11.3.4 Changes in volume and type of work.
- 11.3.5 Feedback from clients, including complaints.
- 11.3.6 The health and safety program.
- 11.3.7 Each laboratory's preliminary annual ASCLD/LAB® self-assessment.

11.4 Documentation

The review, findings from the review, and any corrective and preventive actions that arise from those findings will be recorded. An appropriate and agreed upon schedule to complete the actions will be established.

► End